



Lamb Behavioral Health Center, LLC

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Office Safety Precautions in Effect During the Pandemic

LBHC is taking the following precautions to protect our patients and staff and to help slow the spread of the coronavirus.

- Office seating in the waiting room and therapy rooms is arranged to provide recommended physical distancing.
- All LBHC staff are required to wear masks at all times.
- Only patients with scheduled, in-person appointments are allowed to enter the office.
- All patients and patient guests are required to wear masks.
- Patients are restricted to the number of guests who can attend a session with them. A minor patient may only bring 1-2 parents/caregivers who are part of the therapy process. An adult patient may bring 1 spouse/significant other if that person is part of the therapy process. No other guests will be permitted in the office.
- Staff maintains safe distancing from patients to the fullest extent possible.
- Physical contact is not permitted between staff and patients/guests.
- Hand sanitizer that contains at least 60% alcohol is available in the therapy rooms, the waiting room, and at the reception counter.
- Appointments are scheduled to minimize the number of people in the waiting room.
- All patients are asked to wait in their cars until notified by staff that they are ready to be received.
- All check-in and payment procedures are conducted via phone before the patient enters the office. No cash or check payments are accepted.
- Upon entering the office, all patients/guests are required to use hand sanitizer and have their temperatures checked with a touchless thermometer.
- All patients/guests are screened for symptoms and exposure to COVID-19 before the scheduled appointment.
- Minor patients who require toys during the session are asked to bring their own toys from home. Play is encouraged on the table instead of the floor, for easier cleaning between patients.
- All staff and patients/guests are encouraged not to touch their faces.
- Tissues and trash bins are easily accessible. Trash is disposed of on a frequent basis.
- Reminder signs of safety procedures are posted in the office.
- Office areas are cleaned between patients (e.g., chairs, check-in table).
- Common areas are disinfected at the end of each day.